

COLLABORATION AGREEMENT

This COLLABORATION AGREEMENT (this "Agreement") is entered into as of _____ (the "Effective Date"), between Crisis Text Line, Inc. ("Crisis Text Line"), located at 24 West 25th Street, New York City, New York 10010, and the School Board of Sarasota County, Florida ("You" and "Your"), located at 1960 Landings Blvd. Sarasota, FL 34231. You and Crisis Text Line hereinafter may be individually referred to as a "Party" or together as "Parties".

WHEREAS, Crisis Text Line manages and operates a free text line for individuals in crisis; and

WHEREAS, You desire to promote the services offered by Crisis Text Line as set forth in this Agreement.

NOW, THEREFORE, in consideration of the mutual promises and covenants set forth in this Agreement, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

ARTICLE 1 **MARKETING AND LICENSE**

Section 1.1 Your Responsibilities. In addition to the terms and conditions of this Agreement, Your responsibilities are as follows.

- (1) Let's Be Friends. You shall adopt the Crisis Text Line short code, 741741, as Your organization's only short code for a crisis texting service.
- (2) Promote Crisis Text Line. You shall promote "HERE4U" as Your keyword in accordance with the guidelines set forth in Schedule B.
- (3) Give Us A Go To. You shall identify a point of contact to act as a liaison to Crisis Text Line and to receive all network updates, improvement surveys and mail from Crisis Text Line.
- (4) Let's Talk About All The Lives We're Saving Together. You shall provide Crisis Text Line with updates detailing the impact of Data (as defined below), as reasonably requested by Crisis Text Line.

Section 1.2 Crisis Text Line Responsibilities.

- (1) You Can Name Drop Us. Subject to the terms and conditions of this Agreement, Crisis Text Line hereby grants to You a revocable, non-sublicensable, non-transferable, non-exclusive and royalty-free license to use the trademarks set forth in Schedule A (the "Marks") in connection with Your marketing of Crisis Text Line's crisis counseling services (the "Marketing Materials"). You acknowledge that all goodwill accruing to Your use of the Marks shall inure to the benefit of Crisis Text Line.
- (2) Think of This As Your Own, Branded Text Line. Crisis Text Line shall create a unique keyword for You to promote the Crisis Text Line service in connection with this Agreement.

Section 1.3 You Do Not And Will Not Own The Marks. Your use of the Marks pursuant to this Agreement shall not create any ownership rights in You in the Marks. To the extent You acquire or otherwise possess any ownership rights in the Marks, You hereby irrevocably assign any such ownership rights in the Marks to Crisis Text Line without further consideration. Upon Crisis Text Line's request, you shall execute any documents reasonably required by Crisis Text Line, at Crisis Text Line's cost, to confirm Crisis Text Line's ownership rights in the Marks. All rights in the Marks other than those specifically granted in this Agreement are reserved by Crisis Text Line for its own use and benefit.

ARTICLE 2 QUALITY CONTROL

Section 2.1 You Will Maintain the Quality Standard of the Marks. You hereby covenant that (a) Your use of the Marks shall be in accordance with the guidelines for the use of the Marks set forth in Schedule B and (b) the quality of any Marketing Materials and any promotional materials shall be at a quality level at least equivalent to that of the materials utilized by Crisis Text Line. You shall not depart from the standard of quality established by this Article 2 in any material respect without Crisis Text Line's prior written consent.

Section 2.2 If You've Got It, Flaunt It – Just Show Us First Please. You shall provide to Crisis Text Line representative samples of any Marketing Materials for Crisis Text Line's approval prior to your use of such Marketing Materials and upon Crisis Text Line's request from time to time in order for Crisis Text Line to monitor Your compliance with the requirements of this Agreement.

ARTICLE 3 INFRINGEMENT

Section 3.1 Enforcement. If you ever become aware of any confirmed or suspected infringement of any Marks, You shall promptly notify Crisis Text Line. Such notice shall include the identity of the third party or third parties known or suspected to have infringed the Marks and any available information that is relevant to such infringement. Any decision whether to enforce the Marks against third party infringers shall be at the exclusive option of Crisis Text Line. Crisis Text Line shall retain sole control over enforcement of the Marks against third party infringers. If Crisis Text Line files any claim against any third party, You shall cooperate with Crisis Text Line, at Crisis Text Line's cost, in enforcing or defending such claim, including joining Crisis Text Line as a Party to such claim.

Section 3.2 Infringement of Third Party Rights. You shall promptly notify Crisis Text Line of any claim by any third party that use of the Marks by You infringes or misappropriates the intellectual property rights of such third party (an "Infringement Action"). You shall assist Crisis Text Line in the defense of any Infringement Action, at Crisis Text Line's cost, by providing such information, fact witnesses and other cooperation as Crisis Text Line may request from time to time. You shall have the right to be represented in connection with an Infringement Action by Your own legal counsel, at Your own expense; provided, however, that such legal counsel shall act only in an advisory capacity. Crisis Text Line hereby agrees to indemnify and hold You, Your affiliates, and each of Your or their directors, officers, members, employees and agents harmless against any claim, suit, loss, damage or expense (including reasonable attorneys' fees, court costs and other litigation expenses) suffered or incurred by You that arises out of an Infringement Action alleging that Your use of the Marks in accordance with this Agreement infringes a third party's trademark rights.

ARTICLE 4 TERM; TERMINATION

Section 4.1 Term. The term of this Agreement shall commence on the Effective Date and continues in effect for a period of 12 months thereafter (the "Initial Term"). This Agreement shall renew automatically for successive one-year periods thereafter (each, a "Renewal Term" and together with the Initial Term, the "Term"), unless either Party notifies the other Party of non-renewal at least 60 days prior to the end of the then-current Initial Term or Renewal Term, as applicable. If this Agreement is automatically renewed after the Initial Term or a Renewal Term as set forth herein and if Crisis Text Line increases its fees for the Dashboard (as defined below), then Crisis Text Line shall notify You of such increase within a reasonable period in advance of the commencement of the Renewal Term, and You may either (a) accept such increase or (b) reject such increase, in which case such rejection shall act as notice of Your intent to terminate this Agreement at the end of the then-current Initial Term or Renewal Term, as applicable, prior to any increase taking effect.

Section 4.2 Termination. If either party breaches any material provision of this Agreement and fail to cure such breach within seven days after written notice of such breach from the other party, the non-breaching party may thereafter terminate this Agreement upon written notice to the other. Either party shall have the right to terminate this Agreement for convenience upon 90 days' written notice.

Section 4.3 Effect of Termination. Upon any termination of this Agreement, the license granted to You shall terminate and You and Your representatives, trustees, agents, administrators, successors or assigns shall cease all use of the Marks.

Section 4.4 Survival. The following provisions survive the termination or expiration of this Agreement: Section 1.3, Section 3.2, Section 4.3, this Section 4.4, Section 5.2, Article 6 and Article 7.

ARTICLE 5 DATA ACCESS AND USAGE

Section 5.1 Access to Data and the Dashboard. Crisis Text Line shall use commercially reasonable efforts to provide You with access to certain de-identified data on an anonymous basis regarding Crisis Text Line users originating from Your keywords, such as area code distribution, time and number of text messages, topics raised, number of active rescues and data-driven insights as available (the "Data"), in a format marked with an "X" below, as further described in Schedule C (the "Dashboard").

→ Basic X

→ Premium

→ Custom

Access to the Dashboard shall commence after You reach the threshold number of keyword texts set forth in Schedule C. You shall maintain a volume of at least 50 keyword texts per month. If the number of keyword texts per month is fewer than 50 for any month, Crisis Text Line shall have the right, but not the obligation, to discontinue Your access to the Dashboard until the number of keyword texts per month reaches at least 50. The fees for the services are set forth in Schedule C. "Basic" has been selected by You, so no fees are due.

Section 5.2 Use of Data. You acknowledge and agree that, as between You and Crisis Text Line, Crisis Text Line owns all rights in the Data. You shall use the Data in compliance with, and Your right to use the Dashboard is subject to Your compliance with, the terms of use set forth in

Schedule D in their entirety (the “Terms of Use”), as well as all applicable governmental laws, ordinances, rules, regulations, procedures, policies terms and conditions that govern all or any portion of the Data or the Dashboard. You hereby accept and agree to comply, and cause Your personnel to comply, with the terms and conditions set forth in the Terms of Use in connection with access or use of the Dashboard, and references to “You” and “Your” in the Terms of Use shall include Your personnel, as applicable. You shall use the Data solely for promoting public wellness and the wellness of Crisis Text Line users and shall not use the Data to shame, penalize or harm Crisis Text Line users or groups of Crisis Text Line users in any manner. Your use of the Data pursuant to this Agreement shall not create any ownership rights in You in the Data, and to the extent You acquire or otherwise possess any ownership rights in the Data, You hereby irrevocably assign any such ownership rights in the Data to Crisis Text Line without further consideration. Upon Crisis Text Line’s request, you shall execute any documents reasonably required by Crisis Text Line, at Crisis Text Line’s cost, to confirm Crisis Text Line’s ownership rights in the Data. All rights in the Data other than those specifically granted in this Agreement are reserved by Crisis Text Line for its own use and benefit.

ARTICLE 6 LIMITATIONS OF LIABILITY; INDEMNITY

Section 6.1 DISCLAIMER. THE MARKS, DATA AND DASHBOARD PROVIDED TO YOU BY CRISIS TEXT LINE ARE PROVIDED “AS IS” AND “AS AVAILABLE” AND CRISIS TEXT LINE DOES NOT MAKE, AND HEREBY SPECIFICALLY DISCLAIMS, ALL REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, REGARDING THE MARKS, THE DATA, THE DASHBOARD OR THIS AGREEMENT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NON-INFRINGEMENT, OR ANY WARRANTIES ARISING FROM COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OR TRADE PRACTICE. WITHOUT LIMITING THE ABOVE GENERAL DISCLAIMER, CRISIS TEXT LINE DOES NOT WARRANT THE AVAILABILITY, ACCURACY, COMPLETENESS, TIMELINESS, FUNCTIONALITY, RELIABILITY, SEQUENCING OR SPEED OF DELIVERY OF THE DATA, THE DASHBOARD OR ANY PART OF THE CONTENT (AS DEFINED IN SCHEDULE D).

Section 6.2 Consequential Damages Waiver. Under no circumstances shall Crisis Text Line be liable for indirect, incidental, consequential, special, punitive or exemplary damages or lost profits or lost revenue (even if Crisis Text Line has been advised of the possibility of such damages or losses), arising out of or related to this Agreement, the use of the Marks, the Data or the Dashboard, or the inability to use the Data or the Dashboard.

Section 6.3 Direct Damages. Under all circumstances, the maximum liability of Crisis Text Line arising out of or relating to this Agreement shall be an amount equal to \$1,000. The Parties understand that Section 6.1, Section 6.2 and this Section 6.3 are material provisions of this Agreement, and Crisis Text Line would not grant the license set forth in this Agreement without these provisions.

ARTICLE 7 MISCELLANEOUS

Section 7.1 Amendments. No amendment to this Agreement shall be effective unless it is in writing and signed by the Parties.

Section 7.2 Counterparts. This Agreement may be executed in counterparts, all of which shall be considered one and the same Agreement, and shall become effective when one or more such counterparts have been signed by each of the Parties and delivered to the other Party. Electronically transmitted signatures shall have the full force and effect of an original signature.

Section 7.3 Assignment. Crisis Text Line may assign this Agreement in whole or in part at any time without Your consent. You may not assign this Agreement or delegate any of Your obligations under this Agreement without Crisis Text Line's prior written consent. Any purported assignment of this Agreement in violation of this Section is void.

Section 7.4 Entire Agreement. This Agreement, including the Schedules, embodies the entire agreement and understanding of the Parties in respect of the subject matter hereof. There are no restrictions, promises, representations, warranties, covenants or undertakings, other than those expressly set forth or referred to herein or therein. This Agreement supersedes all prior agreements and understandings between the Parties with respect to such subject matter.

Section 7.5 Interpretation; Schedules. The headings contained in this Agreement and in any Schedule to this Agreement, are for reference purposes only and shall not affect in any way the meaning or interpretation of this Agreement. All Schedules attached to this Agreement or referred to herein are hereby incorporated in and made a part of this Agreement as if set forth in full herein. Any capitalized terms used in any Schedule, but not otherwise defined therein, shall have the meaning as defined in this Agreement. References in this Agreement to "include", "including", "e.g." or similar expressions shall be deemed to mean "including, without limitation".

Section 7.6 Independent Contractor. The relationship of the Parties shall be of an independent contractor. Neither Party shall have authority to execute contracts or make commitments on behalf of the other Party. Nothing contained in this Agreement shall be deemed to create the relationship of employer and employee, principal and agent, joint venturers or partners between the Parties.

Section 7.7 Notices. All notices or other communications required or permitted to be given hereunder shall be in writing and shall be deemed given when (a) emailed to adeena@crisistextline.org for Crisis Text Line or to Debra.Giacolone@sarasotacounty.k12.fl.us for You upon recipient's confirmation of receipt or (b) (i) delivered by hand or private paid courier service, (ii) mailed by a nationally recognized express mail carrier with package tracking capability or (iii) mailed by certified mail, return receipt requested, with postage fully prepaid, to the addresses specified in the first paragraph of this Agreement (or at such other address for a Party specified by like notice, provided that, notice of a change of address shall be effective only upon receipt thereof).

Section 7.8 Severability. In the event that any provision of this Agreement is held to be illegal or unenforceable by a court of competent jurisdiction, that provision shall be severed and the remainder of this Agreement shall continue in full force and effect.

Section 7.9 Third-Party Beneficiaries. This Agreement is for the sole benefit of the Parties and nothing herein expressed or implied shall give or be construed to give to any person, other than the Parties, any legal or equitable rights hereunder.

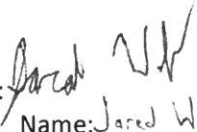
Section 7.10 Waiver of Compliance; Consents. Except as otherwise provided in this Agreement, any failure of the Parties to comply with any obligation, covenant, agreement or condition herein may be waived by the Party entitled to the benefits thereof only by a written instrument signed by the Party granting such waiver, but such waiver or failure to insist upon strict compliance with such obligation, covenant, agreement or condition shall not operate as a waiver of, or estoppel with respect to, any subsequent or other failure. Whenever this Agreement requires or permits consent by or on

behalf of a Party, such consent shall be given in writing in a manner consistent with the requirements for a waiver of compliance as set forth in this Section.

The remainder of this page is intentionally left blank; signature page follows.

IN WITNESS WHEREOF, the Parties have executed this Agreement on the date first above written.

Crisis Text Line, Inc.



By: 
Name: Jared Wulf
Title: Media Manager

The School Board of Sarasota County, Florida

By:
Name:
Title:

Approved for Legal Content
June 6, 2018, by Matthews, Eastmoore,
Attorneys for The School Board of Sarasota County, Florida
Signed: ASH

Schedule A
Registered Trademarks¹

Mark		Registration Number
1	741741	5082732
2	CRISIS TEXT LINE	4508413
3		4733524
4	CTL	4550820
5		4760310

¹ NTD: Revise schedule for non-U.S. licensees.

Schedule B
Trademark Use Guidelines

A. Text Accompanying Any Use of the Mark:

- Mandatory text that must accompany Your use of the Mark:
 - i. "Text [Your keyword]"
 - ii. "741741"
 - iii. "Free"
 - iv. "24/7"
- Permissible, recommended additional text accompanying the Mark:
 - i. "Text with a trained Crisis Counselor"
 - ii. "Private and secure"
 - iii. "Confidential"

B. Use the Mark as an Adjective:

- Example: "Text Crisis Text Line® Counselors."
- Not: "Text Crisis Text Line."
- Simple Test: Ask if a complete thought is expressed if the trademark were omitted from the sentence. If yes, then the trademark is being used correctly as an adjective.

C. Use the Mark Distinctively:

- Example:



D. Use Proper Mark Notice:

- Example: Use at the bottom of advertisements:
 - i. "Crisis Text Line® is a registered trademark of Crisis Text Line, Inc."
- Important Notes: Size of the trademark notice is not prescribed; however, as it serves to put others on notice that the Mark is being used as a trademark, the notice must be conspicuous to others.

E. Do Not Use the Mark in the Possessive Form:

- Example: "Reach out to Crisis Text Line® counselors at 741741."
- Not: "Reach out to Crisis Text Line's counselors at 741741."

F. Do Not use the Mark in the Plural Form:

- Example: "Crisis Text Line® services are offered on any device with texting capabilities."
- Not: "Crisis Text Lines are offered on any device with texting capabilities."

G. Do Not Use the Mark as a Verb:

- Example: "Crisis Text Line® services are provided through text messaging."

- Not: “You can Crisis Text Line for free by texting HELLO to 741741.”

H. Do Not Join the Mark to Other Words:

- Example: “Crisis Text Line® texts are anonymous and confidential.”
- Not: “Crisis Text Line Texts are anonymous and confidential.”

I. Examples of Use:

- “Text HELLO to 741741 for free 24/7 support.”
- “In crisis? Text HELLO to 741741 to text confidentially with a trained Crisis Counselor for free, 24/7.”
- “Text HELLO to 741741 for 24/7, confidential, free crisis counseling.”
- “In crisis? Want to speak with a trained Crisis Counselor confidentially and for free? Text HELLO to 741741.”
- “Text HELLO to 741741 to speak with a compassionate, trained Crisis Counselor. Confidential support 24/7, for free.”

Schedule C

Dashboard

Basic: Free	Premium: \$24,500 annually	Custom: Pricing based on request.
<p>Updates: Monthly Log-ins: one</p> <p>Volume Requirement (Threshold Monthly Number of Keyword Texts): 200</p> <p>Filters:</p> <ul style="list-style-type: none"> • 3 Digit Area Code • Year-Month <p>Content:</p> <ul style="list-style-type: none"> • KPIs. # of texters, # of conversations, ARs, % of high risk texters served in < 5 min. • Volume. Day of week (% breakdown), Time of day, over time (monthly) • Issues. Issue tags for keyword (% of conversations with said issue tag) • Geography. % of keyword volume in each state. <p>Downloads. CSV download of core KPIs (texters, conversations, ARs) by month</p>	<p>Updates: Daily Log-ins: up to five individual log-ins</p> <p>Volume Requirement (Threshold Monthly Number of Keyword Texts): 300</p> <p>All items in free version plus:</p> <p>Additional Filters:</p> <ul style="list-style-type: none"> • Date Range • Aggregation (Daily, Weekly, Monthly, Yearly) • Issue Tags (i.e. view data relevant to all conversations discussing self-harm) • Demographics (i.e. view data relevant to LGBTQ+ texters) • Location (State & County-Level) • Individual keywords (for partners with multiple keywords) <p>Additional Content:</p> <ul style="list-style-type: none"> • Comparisons. Day of week, hour of day & issue comparisons to national data. • Demographic Detail. Filtered demographics & comparisons to national data. Age, race, sexuality, gender. • Geography. Relative volume in each county. • Conversation Count. Broken out by day of week/hour of day. <p>Public Facing Dashboard:</p> <ul style="list-style-type: none"> • Want to show off your dashboard to the world? • We'll set up a public facing-URL you can share/embed anywhere. <p>Downloads. CSV downloads of all underlying data.</p>	<p>All Premium Content & Policies.</p> <p>Custom Content. Additional content priced & built on an individual basis (on internal or "public facing" dashboard).</p> <p>Custom Data. Non-keyword issue-based or area code-based. Data relevant to the keyword partner.</p> <p>Customer data analysis. Unique data pulls (i.e. deep dive into 13 Reasons Why in my state).</p>

Schedule D
Terms of Use

These Terms of Use govern Your access and use of the Dashboard, which includes any text, graphics, user interfaces, visual interfaces, information, data, tools, products, services and other content (together, "Content"), including but not limited to the design, structure, selection, coordination, expression and arrangement of the Content available on or through the Dashboard. You may contact Crisis Text Line by e-mail (adeena@crisistextline.org) with questions about the terms and conditions of these Terms of Use.

- 1. Crisis Text Line grants You a limited right to use the Dashboard.**
 - At any time and for any reason we may revoke Your right to use all or any portion of the Dashboard.
 - You may not violate or attempt to violate the security of the Dashboard.
 - You hereby accept that all Content is confidential and agree to comply with the provisions of these Terms of Use regarding the use of Content provided to You.

- 2. The Dashboard is owned by Crisis Text Line, its affiliates and/or third parties.**
 - The Dashboard is protected by one or more copyrights, patents, database rights, trademarks, servicemarks and/or other intellectual property and proprietary rights that are owned by Crisis Text Line, its affiliates and/or third parties.
 - You may not decompose, decompile, reverse engineer, disassemble or otherwise deconstruct all or any portion of the Dashboard.
 - You may not publish, broadcast, retransmit, reproduce, repackage, frame, commercially exploit, create any derivative of or otherwise redistribute all or any portion of the Dashboard except as explicitly permitted in these Terms of Use.
 - You may print copies of any accessible portion of the Dashboard only for Your own use.
 - You may not remove any copyright, trademark or other proprietary notice or legend contained on (or printed from) the Dashboard.

- 3. You make certain representations and warranties regarding Your use of the Dashboard. You represent and warrant that:**
 - You have full authority and all rights necessary to agree to these Terms of Use and fully perform all of Your obligations pursuant to these Terms of Use;
 - You have not and You will not enter into any agreement or perform any act which might contravene the purposes and/or effects of these Terms of Use; and
 - You will not delete any Content.

- 4. All Content is for informational purposes only.**
 - The information provided on the Dashboard is NOT intended to be, and shall NOT be taken as, professional medical or mental health advice.

- 5. There are various risks You assume in relying on the Content.**
 - Dated Content speaks only as of the date indicated.
 - Crisis Text Line makes reasonable efforts to provide accurate Content, but at times Crisis Text Line may not promptly update or correct the Dashboard even if Crisis Text Line is aware that it is inaccurate, outdated or otherwise inappropriate.

- Crisis Text Line may change all or any portion of the Dashboard at any time without notice to You.
 - Crisis Text Line does not endorse the opinions of, or warrant the accuracy of facts or other Content contributed by, any third party.
 - You agree that Crisis Text Line is not liable for any action You take or decision You make in reliance on any Content.
- 6. You must keep all Content and Your password confidential.**
- You may not disclose any Content to any third party except (a) Content available through a public facing URL if one has been provided by Crisis Text Line in accordance with the Agreement between You and Crisis Text Line and (b) Content consisting of factual statistics to advertise Your progress and accomplishments in connection with Crisis Text Line.
 - You are solely responsible for the confidentiality and security of Your password. You accept full responsibility for any use of Your password. You must notify Crisis Text Line immediately of any actual or suspected loss, theft or unauthorized use of Your password.
 - Crisis Text Line is not obligated to inquire as to the authority or propriety of any use of or action taken under Your password. Crisis Text Line will not be responsible for any loss to You that arises from such use or action or from Your failure to comply with these provisions.
- 7. Crisis Text Line is not liable for any technological problems and any impact that it may have.**
- All or any portion of the Dashboard may not be available and may not function properly at any time.
 - Crisis Text Line makes reasonable efforts to avoid technological problems, but at any time the Dashboard may have and may cause technological problems such as viruses and other damaging computer programming routines or engines.
 - Crisis Text Line takes reasonable security precautions when using the Internet, telephone or other means to transport data or other communications, but Crisis Text Line disclaims liability for any interception of data or communications.
 - Crisis Text Line makes reasonable efforts to ensure that the Dashboard is secure, but Crisis Text Line does not guarantee the security of the Dashboard.
 - Crisis Text Line is not liable for any damage or injury caused by the performance or failure of performance of all or any portion of the Dashboard.
 - Crisis Text Line is not liable for any defects, delays or errors in or resulting from Your use of the Dashboard.
- 8. Crisis Text Line is not responsible for information on any third party web site that is referred in, or accessible or connected by hyperlink to, the Dashboard.**
- If You access any third party web site through the Dashboard or otherwise, You do so at Your own risk.
 - Hyperlinks to or from the Dashboard do not constitute third party endorsement of, sponsorship by or affiliation with Crisis Text Line.
- 9. Crisis Text Line has the right but not the obligation to monitor and record activity on the Dashboard and respond as it deems appropriate.**
- Crisis Text Line may monitor and record activity on the Dashboard for any reason or for no reason.
 - Crisis Text Line may investigate any complaint or reported violation of Crisis Text Line policies.

- Crisis Text Line may report any activity that Crisis Text Line suspects may violate any law or regulation to regulators, law enforcement officials or other persons or entities that Crisis Text Line deems appropriate.
- Crisis Text Line may issue warnings, suspend or terminate use of the Dashboard, deny access to all or part of the Dashboard or take any other action that Crisis Text Line deems appropriate.

10. You will protect the confidentiality of any Data.

- You shall not disclose the Data to anyone, including any third parties, without the prior written approval of Crisis Text Line. You shall use the Data in compliance with all applicable governmental laws, ordinances, rules and regulations.
- All public-facing reports mentioning Crisis Text Line or Data generated from Crisis Text Line (e.g., blog post, article, academic publication) shall not be released without Crisis Text Line's prior written approval, which may be withheld by Crisis Text Line in its sole discretion.

11. You will be bound by revised versions of these Terms of Use that Crisis Text Line posts on the Dashboard.

- Modifications will be effective immediately upon posting unless Crisis Text Line indicates otherwise.
- Your use of the Dashboard indicates Your full acceptance of these Terms of Use in their then-current form each time You use the Dashboard.